<u>Amendments to the Claims:</u> This listing of claims will replace all prior versions, and listings, of claims in the application

Listing of Claims:

1. (Original) Computing means having a software agent for representing a person in the virtual environment, the software agent comprising:

one or more application specific modules each of which represents application specific features of the agent;

a core module which contains one or more functional groups which define common or generic features of the agent, said features at least in part facilitating inter-agent communication, such that inter-agent communication supports communication between a combination of the one or more application specific module and the core module.

- 2. (Original) Computing means as claimed in Claim 1 wherein, the functionality of the functional group comprises one or more of the following, belief management, user profile management, agent-user communication, module management, basic generic reasoning tools and/or between agent module to module communication.
- 3. (Currently Amended) Computing means as claimed in claim 1 or claim 2 wherein, the core module is provided with method means which provide the one or more functional groups.
- 4. (Currently Amended) Computing means as claimed in any preceding claim 1 wherein, the functionality of the functional group correspond to a set of labels.
- 5. (Currently Amended) Computing means as claimed in any preceding claim 1 wherein, communication means are provided to facilitate communication between application specific modules in different agents.
- 6. (Currently Amended) Computing means as claimed in any preceding claim_1 wherein, the core module acts as an interface between external devices and the at least one application specific module.
- 7. (Currently Amended) Computing means as claimed in any preceding claim 1 wherein the a specification of message conversation protocols and the a specification of primitive message semantics are implemented in separate modules.
- 8. (Original) Computing means as claimed in claim 7 wherein, the core module provides primitive semantics for defining communication.

- 9. (Currently Amended) Computing means as claimed in any preceding claim 1 wherein, the <u>one or more application specific module(s) modules specify message conversation protocols.</u>
- 10. (Currently Amended) Computing means as claimed in any preceding claim 1 wherein, the software agent is further provided with an inter-module communications means.
- 11. (Original) Computing means as claimed in claim 10 wherein, said inter-module communications means connects together all application specific modules and the core module in the agent.
- 12. (Currently Amended) Computing means as claimed in claim 10 $_{\Theta r}$ claim 11 wherein, the inter-module communication means is provided with one or more function calls.
- 13. (Currently Amended) Computing means as claimed in any one of claims 10 to 13 claim 10 wherein, the inter-module communication means provides for communication between functions in different modules of an agent.
- 14. (Currently Amended) Computing means as claimed in claim—any one of claims 10 to 14 wherein, the inter-module communication means provides for mapping a request from a first module to a method means in a second module.
- 15. (Currently Amended) Computing means as claimed in claim 14 wherein, said request from said first module comprises a label specifying a function and said method means in a second module corresponds to the specified function.
- 16. (Currently Amended) Computing means as claimed in any preceding claim 1 wherein, the agent further comprises an address resolving means for resolving an address in a message to one of said plurality of modules.
- 17. (Currently Amended) Computing means as claimed in any preceding claim 1 wherein said agent further comprises a transfer means for transferring messages from said resolved modules such that the messages are interleaved to allow an agent to be simultaneously involved in multiple conversations with other agents.
- 18. (Currently Amended) Computing means as claimed in any preceding claim 1 wherein, the computing means is one or more computers.
- 19. (Currently Amended) Computing means as claimed in any preceding claim 1 wherein, the computing means is one or more personal digital assistants.

- 20. (Currently Amended) Computing means as claimed in any preceding claim 1 wherein, the computing means is one or more mobile communications devices.
- 21. (Currently Amended) Computing means as claimed in any preceding claim 1 wherein, the computing means is distributed across a plurality of computing devices.
- 22. (Currently Amended) A method of performing functions in the software agent of the computing means defined in <u>claim 1 any of claims 1 to 21</u>, the method comprising the steps of:

receiving a request specifying a function;

mapping said request to a module method corresponding to the specified function; and

invoking said module method.

- 23. (Original) The method of claim 22 wherein, said request comprises a label specifying said function.
- 24. (Currently Amended) The method of claim 22 or claim 23 wherein, the step of invoking said module comprises the steps of:

receiving a request comprising a label;

looking up the label in a table; and

calling a method corresponding to the label.

- 25. (Currently Amended) The method of any of claims 22 to claim 24 wherein the step of invoking said module further comprises the step of selecting a highest priority method corresponding to the label.
- 26. (Currently Amended) The method of any of claims 22 to 25 <u>claim 24</u> wherein, the method of invoking said module further comprises the step of returning a value to the <u>an</u> originator of the request.
- 27. (Currently Amended) A method of inter-agent communication between software agents of the computing means defined in <u>claim 1 any of claims 1 to 21</u>, the method comprising the steps of:

receiving a message comprising an address from a first agent;

resolving said address to one of a plurality of modules in a second, receiving agent; and

transferring the message to the resolved module.

- 28. (Original) The method of claim 27 wherein said address specifies the module.
- 29. (Currently Amended) The method of <u>claim 27 claims 27 and 28</u> wherein, the method further comprises the steps of communicating with an external device by:

identifying the device that a user is employing;

mapping said device to a set of media types; and

initiating the delivery of media to said device responsive to the mapped set.

- 30. (Currently Amended) The method of claims 27 to claim 29 wherein, the method further includes the step of limiting the set of media types based on user preferences.
- 31. (Currently Amended) A computer program comprising program instructions for causing a computer to operate a software agent as claimed in <u>claim 1 any of claims 1 to 17</u>.
- 32. (Currently Amended) A computer program comprising program instructions for causing a computer to perform the method of <u>claim 22</u>claims 22 to 26.
- 33. (Currently Amended) A computer program comprising program instructions for causing a computer to perform the method of <u>claim 27</u><u>claims 27 to 30</u>.